



ALCOHOL POLICY

This policy outlines some key points to ensure that we are always adhering to the law and ensuring all staff are protected.

Key points to note in our policy:

- Our licence covers the whole of the building only, the car park is not covered.
- We have an "on licence" this means alcohol cannot be sold for consumption off the premises.
- Our bar staff are suitably trained and must over 18 years old.
- If someone needs to go outside for any reason, alcohol must remain inside the venue.
- Alcohol is not to be brought onsite without express permission from the Duty Manager or Venue Management
- We do not serve to minors. Whilst it is possible under certain circumstances to legally allow people under the age of 18 to consume alcohol, it is the policy of the Turner Centre that only people over the age of 18 can be served alcohol.
- We have no obligation to serve alcohol to any person. We will not serve alcohol to people whom we deem to be intoxicated or who are unable to provide the required evidence of their age. We will endeavour to ensure that people who are intoxicated do not drive (should the case arise).
- The Turner Centre licence allows for the supply of liquor up until midnight and all patrons must vacate the venue by 12.30am
- A Duty Manager with the required Managers Certificate will be on duty when alcohol is sold.
- If a Duty Manager believes that people are likely to become intoxicated, then we retain the right to close the bar.

HOST RESPONSIBILITY POLICY

The management and staff of The Turner Centre have a responsibility to provide an environment that is not only comfortable and welcoming, but where alcohol is served and consumed responsibly. Because of this, we have implemented the following Host Responsibility Policy.

- We provide and actively promote a good range of food available for sale at all times. Menus are visible anytime the bar is open.
- We provide and actively promote a range of low-alcohol and non-alcoholic drinks, including low-alcohol beer, 0% beer, fruit juice, soft drinks, tea and coffee, anytime the bar is open.
- Filtered water is attractively presented and available free of charge at all times, anytime the bar is open.
- It is against the law to serve alcohol to minors. If we are in doubt about your age, we will ask for identification. Acceptable forms of proof of age are a current NZ photo driver's licence, an NZ 18+ Evidence of Age card or a current passport.
- Customers who are visibly intoxicated will not be served alcohol, will be asked to leave the premises and will be encouraged to take advantage of safe transport options.
- We have a zero-tolerance policy for aggressive, coercive, or violent behaviour.
- We promote transport options to get you home safely.
- We encourage people to have a designated driver. We will make the driver's job more attractive by providing an interesting range of alcohol-free drinks, anytime the bar is open.
- We maintain a training and management policy to give our staff the skills and support they need to do their job responsibly.

Please be our guest and take advantage of the services we offer. We pride ourselves on being responsible hosts.

Signed by the General Manager, Gerry Paul:

24 September 2024